

Renise Black

Redmond, WA

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Professional Summary

Results-driven Project Manager and former Software Development Engineer with a lifelong passion for project planning, task execution, and time-management frameworks. Proven track record of orchestrating cross-functional initiatives, managing complex lifecycle deliverables, and driving operational efficiency. Adept at managing system integrity, change management protocols, and risk mitigation across high-volume environments. Expert at bridging the gap between technical execution and business strategic goals to ensure seamless, on-time project delivery.

Core Competencies

- **Project Management:** Project Initiation, Lifecycle Planning, Agile/Scrum Methodologies, Deliverable Tracking
- **Execution & Operations:** Task Management, Time Management Systems, Resource Allocation, Change Management
- **Data & Analytics:** KPI Reporting, Metrics & Dashboards, Performance Analysis, Risk Assessment
- **Tools & Technical Literacy:** Java, Python, Git/DevOps, SDLC, Distributed Systems Architecture

Project Management Experience

AMAZON | Bellevue, WA

Software Development Engineer (SDE), Backend | Nov 2020 – Dec 2023

- **Project Planning & Execution:** Managed the technical task execution and multi-phase deployment of distributed tier-1 backend solutions across multiple global AWS regions, ensuring reliability for services handling 500,000+ transactions per second.
- **Change Management:** Formulated and carefully executed a zero-downtime traffic transition plan using scripted automation and DNS configurations for an infrastructure-wide load balancer migration project.
- **Task & Milestones Management:** Developed comprehensive data models to track project progression and drove the execution of a cross-regional API migration from legacy infrastructure to a modern platform, successfully hitting delivery milestones across three global platforms.
- **Risk Optimization:** Supported the phased migration of tier-1 and tier-2 services across three AWS regions by identifying reliability, traffic-capacity, and infrastructure-transition risks; coordinated mitigation activities including traffic throttling, DNS updates, API modernization, and load-balancer migration to protect service stability during high-volume change.

AMAZON | Smyrna, GA

Learning Coordinator | *Jun 2019 - Nov 2020*

- **Resource Coordination:** Managed daily logistics training to support complex warehouse operational workflows and cross-functional activities across Area Managers and Operations Leads.
- **Program Implementation:** Standardized and executed site-wide onboarding and training programs for new hires, tracking progress metrics to improve associate performance and retention.
- **Compliance & Auditing:** Conducted rigorous learning-related audits, evaluating training gaps and utilizing data to implement target optimization plans.

PACES CLUB PIRANHAS SST | Acworth, GA

Swim Team Manager | *2015 – 2020*

- **End-to-End Program Ownership:** Oversaw all operational, financial, and promotional areas of a seasonal swim team organization, directly impacting participant satisfaction and team culture.
- **Merger Execution:** Successfully planned and executed a seamless organizational merger of two distinct club locations in 2017, aligning disparate operational models and unifying community cultures.
- **Resource & Financial Management:** Recruited, hired, and managed a multi-tiered coaching staff while administering a balanced budget; grew team roster size by 55% through targeted marketing and community engagement initiatives.

Education & Certifications

- **Google Project Management Professional Certificate** | Coursera (*In Progress*)
- **Software Engineer** | *Amazon Technical Academy*
- **MBA** | Georgia State University, Atlanta, GA
- **MS in Human Resources** | Georgia State University, Atlanta, GA
- **BS in Mathematics** | Syracuse University, Syracuse, NY

Continuous Learning

- **Google Project Management Professional Certificate (Coursera):** Currently mastering foundational project management frameworks, including the project life cycle, project documentation, stakeholder analysis, and effective project charters.
- **Google Gen AI Intensive & Data Analysis (Kaggle/DataCamp):** Advanced foundational skills in data-driven decision-making, object-oriented structuring, and utilizing AI-prompt systems to design efficient workflows.
- **Certified Administrative Official | USA Swimming:** Manage compliance, heat configurations, and technical rule enforcement, showcasing strict attention to detail in high-stakes environments.